

Nascentia Health Options - Public Reporting of Prior Authorization Metrics - Calendar Year 2025

Medical		Dental		Vision	Item
63.8%		82.1%		N/A	• The percentage of standard prior authorization requests that were approved*.
13.0%		17.9%		N/A	• The percentage of standard prior authorization requests that were denied*.
0.2%		3.6%		N/A	• The percentage of standard prior authorization requests that were approved after appeal*.
5.3%		0.0%		N/A	• The percentage of prior authorization requests for which the timeframe for review was extended, and the request was approved*.
57.1%		80.0%		N/A	• The percentage of expedited prior authorization requests that were approved*.
10.7%		20.0%		N/A	• The percentage of expedited prior authorization requests that were denied*.
Mean	Median	Mean	Median		
7.3 days	3.0 days	5.4 days	0.2 days	N/A	• The average and median time that elapsed between the submission of a request and a determination for standard prior authorizations*.
0.1 days	1.0 days	0.5 days	0.5 days	N/A	• The average and median time that elapsed between the submission of a request and decision for expedited prior authorizations*.