

# 2025 ISNP Model Of Care

#### Nascentia Skilled Nursing Facility Plan

What does I-SNP Stands For:



- I Institutionalized
- S Special
- N Needs

P - Plan



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What is I-SNP?



I-SNP is a Medicare Advantage **all-in-one plan** that usually covers Inpatient Services, Outpatient Services, and Part D prescription drugs Services.

I-SNP is designed to provide focused care coordination and improve quality of care to a specialized population.

I-SNP is surveyed and audited by Federal Department of Health and Human Services Centers for Medicare Services

#### 2025 I-SNP Model Of Care

### **Key Components:**

**MOC 1**: Description of SNP Population

- Element A: Description of Overall SNP Population
- Element B: Most Vulnerable Enrollees

MOC 2: Care Coordination

Element A: SNP Staff Structure

- Element B: Health Risk Assessment Tool (HRAT)
- Element C: Face-to-Face Encounter
- Element D: The Individualized Care Plan (ICP)
- > Element E: The Interdisciplinary Care Team (ICT)
- Element F: Care Transition Protocol

**MOC 3**: Provider Network

**MOC 4**: MOC Quality Measurement and Performance Improvement

#### MOC 1: Description of Special Needs Population

#### **Element A: Description of Overall SNP Population**

- Medicare-eligible beneficiaries who require Long-Term Institutional level of care and reside in Skilled Nursing Facilities for 90 days or longer.
- Live in covered geographic service area.
- The beneficiaries must be eligible for Medicare Parts A and B.
- The beneficiaries must live in Institution without plans to be discharged back to the community.



#### MOC 1: Description of Special Needs Population

#### **Element B: Most Vulnerable Beneficiaries**

- I-SNP beneficiaries have complex medical and/or behavioral conditions:
- Beneficiaries with Cognitive deficits, Dementia, Diabetes, Hypertension (HTN), Stroke with residual disability, Coronary Artery Disease (CAD), Depression, Psychiatric disorder, Congestive Heart Failure (CHF), COPD, and Alzheimer's disease.
- Beneficiaries that are frail, elderly, disabled, or near end-of-life.
- Members with hospital readmissions within 30 days.





# Element A: Staff Structure, Roles and Responsibilities Experienced and well-qualified staff:

- Provides optimal services and ensures compliance with MOC and CMS guidelines.
- Enhances on-site support by providing Clinical Care Practitioner (NP/PA), who:
  - Responsible for providing direct care.
  - Collaborates with member's PCP and other nursing home staff.
  - Functions as a dedicated Care Manager.
  - Participates in the Interdisciplinary Care Team (ICT) in developing and implementing the Individualized Care Plan (ICP).
- Attends to members needs by providing clinical assessments initially and ongoing based on risk stratification level.
- Focuses on early signs of member's change in condition and addresses as appropriate.
- Ongoing engagement with family members or health care agents.
- Ongoing staff education as needs are identified.

#### Element A: SNP Staff Structure, Roles and Responsibilities-Education and Training

- Nascentia will provide initial and MOC training in conjunction with the SNF through didactic and participatory learning.
- Training will be tracked through attendance sheets and webbased attendance confirmation.
- Training is mandatory per CMS and failure to complete in a timely manner can result in disciplinary action for the employee.



#### Element B: Health Risk Assessment Tool (HRAT)

- Nascentia's NP/PA utilizes a customized HRAT as a starting point for the creation of the members' Individualized Care Plan which is used to coordinate members care on behalf of the plan.
- The HRA will be conducted within 30 days of enrollment date, annually based on the date of enrollment, and more often as needed, thereafter.
- NP/PA conducts direct assessments regularly and as needed, based on the beneficiary's health care status and assigned risk level.

#### Element D: Individualized Care Plan (ICP)

- Includes individualized problems, goals, interventions and provides a guide for beneficiary's care.
- Includes demographics, historical medical, psychological, behavioral health needs, functional level, language, culture and support systems.
- Includes member self-management goals and preferences.
- Identifies services and interventions to maintain health status.
- Documented in the beneficiary's health record and updated as needed. NP/PA communicates the outcomes to the beneficiary and/or family and the ICT members.

#### **Element E: Interdisciplinary Care Team (ICT)**

- Composition and frequency of meeting is determined by the beneficiary's health condition, risk level, and care needs.
- The team includes beneficiary and/or family/health care agent, NP/PA, PCP, and SNF staff.
- The NP/PA is responsible for communicating members information to the ICT regularly and more frequently based on health conditions and risk stratification level.



## Role and Responsibility of Providers, Physicians &

## Clinicians

#### • Communication:

- Communicate relevant information with plan regarding member's care
- Respond to communication from Plan regarding member's care
- This includes communicating with multiple people
  - Members
  - Care Givers
  - Care Management Teams
  - Other members of the Interdisciplinary Care Team
- Participating in the development of the ICP
- Maintain ICP and transition of care notices from Plan
- Complete Model of Care Training Annually, and complete the Attestation form

#### **Element F: Care Transitions Protocols**

- The nursing home staff notifies PCP, Nascentia NP/PA, and family/health care agent when acute transfer occurs.
- The Nascentia NP/PA provides support to the beneficiary and/or health care agent during transitions from one care setting to another.
- The NP/PA closely follows the beneficiary's clinical status and continues to evaluate the beneficiary upon return to the nursing home to prevent hospital readmission.

#### MOC 3: Provider Network





- Nascentia's Provider Network includes PCPs, Specialists, other medical and clinical facilities required for beneficiary's care.
  - Nascentia's Provider Network collaborates with the nursing home ICT to ensure the appropriate delivery of specialized services.
- Nascentia's NP/PA functions as a liaison to the providers and collaborates to ensure beneficiary's care needs are met.

#### MOC 4: Quality Measurement and Performance Improvement

#### The Nascentia Quality Improvement Program (QIP)

• Is designed to effectively improve the quality of care and services, positively impact the health outcomes of beneficiaries, and specifically target the special needs of the I-SNP populations.

#### Nascentia QIP Goals

- Conducting Health Risk Assessment and assigning risk stratification level timely.
- Compliance with preventive health guidelines and evidenced-based best-practice guidelines.
- Continuity and coordination of care between disciplines and across settings.
- Supporting the beneficiary through the transition process.
- Decreasing unnecessary hospital readmissions and ER visits.
- Timely provider timely accessibility and availability.
- Over/Under-Utilization of services.
- Beneficiary and provider satisfaction.
- Improving health outcomes or members through the care management by the NP/PA.

MOC Compliance



> Who is Responsible for compliance with the I-SNP MOC?

#### Everyone!





## Questions ?