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Spring 2021

Have you received your COVID-19 vaccine yet?

Getting vaccinated is the best way to protect yourself from contracting COVID-19. We understand that many people are concerned about getting vaccinated. Safety is our top priority here at Nascentia, so we wanted to share a few facts with you about the COVID-19 vaccine:

- » The COVID-19 vaccine WILL NOT give you the virus.
- » The vaccines are not made with live virus.
- » The vaccine is safe and effective. It has gone through rigorous testing and has been approved by the FDA, CDC, and by New York's Independent Vaccine Panel.
- » The vaccine is free for all New Yorkers.
- » All vaccines available have shown to be highly effective at preventing COVID-19.
- » Getting vaccinated may also protect people around you, especially those with severe illnesses.

Nascentia Health is currently assisting members in scheduling vaccine appointments at various vaccine sites and with local health departments around the state to vaccinate homebound members.

If you would like the COVID-19 vaccine and need assistance with scheduling an appointment to receive it, please contact your Nascentia Health Options Care Coordinator.



Nascentia Health was CNY's first provider of home vaccines for our clients.





New Providers December 2020-March 2021

Please join us in welcoming the newest members of our Provider Network. A complete list of providers is available by calling (888) 477-4663 or by visiting nascentiahealthoptions.org/member-materials.

Provider	Service	Counties Served	Address/Phone
Warner Physical Therapy	Outpatient Physical Therapy	Jefferson and Oswego	364 East Ave. Oswego, NY 13126 (315) 326-0056
			20053 Summit View Blvd. Ste 2 Watertown, NY 13601 (315) 681-4187
FeedMore Western New York, Inc.	Meals on Wheels	Erie and Niagara	100 James E. Casey Dr. Buffalo, NY 14206 (716) 821-2002
S Taxi	Transportation: Non Emergency	Columbia and Greene	361 Fairview Ave Hudson, NY 12534 (518) 828-4545
American Medical Technologies	Durable Medical Equipment	All EXCEPT Sullivan, Ulster, Dutchess, Orange, Putnam, Rockland, Westchester, and all NYC and Long Island counties	17595 Cartwright Rd. Irvine, CA 92614 (714) 556-0200
Premier Medical Equipment	Home and Safety Modifications	Albany, Allegany, Broome, Cayuga, Chenango, Cortland, Delaware, Fulton, Genesee, Greene, Hamilton, Herkimer, Jefferson, Lewis, Livingston, Monroe, Montgomery, Oneida, Onondaga, Ontario, Orleans, Oswego, Otsego, Saratoga, Schenectady, Schoharie, Seneca, St. Lawrence, Steuben, Tompkins, Wayne, Wyoming, Yates	3510 Gaskin Rd. Baldwinsville, NY 13027 (315) 456-8893
Maag Transportation	Transportation: Non-Emergency	Erie and Niagara	70 Niagara St, Ste 014 Buffalo, NY 14202 (716) 536-9301
Bendidi Transport	Transportation: Non-Emergency	Albany, Rensselaer, Saratoga, Schenectady	36 Oxford Cir Troy, NY 12180 (518) 590-3662
Marquis Home Care	Certified Home Health Agency (CHHA)	Albany, Columbia, Fulton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington	1762 Central Ave. Albany, NY 12202 (518) 216-0100



New Providers continued

Provider	Service	Counties Served	Address/Phone
Broadway WNY	Licensed Home Care Service Agency (LHCSA)	Erie	50 Fountain Plaza, Ste 1400 Buffalo, NY 14202 (585) 326-0502
Ready's Transportation Enterprise	Transportation: Non-Emergency	Albany, Rensselaer, Saratoga, Schenectady	396 1st St., Troy, NY 12180 (518) 491-0028
Family Always First Home Care	Consumer Directed Personal Assistance (CDPA)	All EXCEPT Sullivan, Ulster, Dutchess, Orange, Putnam, Rockland, Westchester, and all NYC and Long Island counties	81 West Ramapo Rd. Garnerville, NY 10923 (845) 666-0070
ADT	Personal Emergency Response System (PERS)	All EXCEPT Sullivan, Ulster, Dutchess, Orange, Putnam, Rockland, Westchester, and all NYC and Long Island counties	32100 US Highway 19 North, Palm Harbor, FL 34684 (877) 456-1787
Burd Home Health	Consumer Directed Personal Assistance (CDPA)	All EXCEPT Sullivan, Ulster, Dutchess, Orange, Putnam, Rockland, Westchester, and all NYC and Long Island counties	274 N. Goodman St, Ste A403 Rochester, NY 14607 (585) 227-3392
Anchor Health Choice	Consumer Directed Personal Assistance (CDPA)	All EXCEPT Sullivan, Ulster, Dutchess, Orange, Putnam, Rockland, Westchester, and all NYC and Long Island counties	958 Nostrand Ave. Brooklyn, NY 11225 718-537-2000
Embrace Care	Licensed Home Care Service Agency (LHCSA)	Monroe and Orleans	24 Market St. Brockport, NY 14420 (585) 512-8797



Member Advisory Committee

The Member Advisory Committee will hold its next meeting at 11:00 am on Wednesday, June 16. Individ-

uals may attend in person or by conference call. If you or your caregiver would like to participate, contact Cathy Kelley at (315) 671-5151 or ckelley@477home.org.



Transportation Reminder

When your Care Manager/Coordinator is making a home visit or speaking with you on the phone, please alert him or her of any scheduled appointments for which you'll need transportation. This will reduce the number of calls being made to our Transportation

Department and shorten your

Nascentia
Health

Department and shorten your wait time when you must call in for a ride.



1050 West Genesee St.
Syracuse, NY 13204
nascentiahealthoptions.org
(888) 477-4663



Overview of Advance Care Planning

Advance Care Planning is planning for a medical crisis during which you are too ill to make your own health care decisions. Choosing the type of life-sustaining measures you want in an emergency situation and designating whom you wish to make those decisions in the event you are unable to do so is important to ensure you get the medical care you want. Advance directives document your health care wishes so medical providers can give you the care you choose, taking the burden of making health care decisions on your behalf off your family and friends.

Durable power of attorney for health care is a document that names someone else to make decisions about your healthcare if you are unable to make those decisions yourself. This document instructs the person you designate (called your agent) about the type of medical treatment you want.

Health Care Proxy is a document that allows you to appoint someone to act as your agent to make medical decisions for you. This document only takes effect when you require medical treatment and a physician determines you are unable to communicate your wishes concerning the treatment.

MOLST (Medical Orders for Life-Sustaining Treatment) is a doctor's order that communicates your health care wishes across all healthcare settings, such as



hospitals, nursing homes, and ambulances. A MOLST form is bright pink and must be signed by your physician to be activated.

Having advance directives helps your loved ones and medical personnel make important decisions regarding your health care in times of crisis. They ensure that your health care wishes are carried out, even when you cannot make those decisions on your own.

If you have questions regarding advance directives or wish to have assistance in completing them, reach out to your Nascentia Health Options Care Manager.